



Overview of the myuhc.com Sample User Login

Are you interested in doing a 'live' demo of myuhc.com, but don't have UnitedHealthcare coverage to access the site? Are you looking for an alternative to myuhc.com's interactive demo that provides a more comprehensive view of selected site functionality using sample information?

myuhc.com now offers brokers and customers affiliated with UnitedHealthcare or Uniprise, as well as internal staff in sales/account management with a Sample User Login to demonstrate myuhc.com's health information, decision-making tools and other limited site functionality. Below is an overview of myuhc.com's Sample User Login, including how to best use this and other demo resources.

How to Use the Sample User Login

The myuhc.com Sample User Login may be entered using the traditional log in process:

- Go to www.myuhc.com
- From the Welcome page, login with username: **userid7** and password: **prod1test**
- Immediately begin using myuhc.com!

Please Note: *Do not change the username or password for this Sample User Login or make 3 attempts to enter the site using an incorrect username or password.* After 3 invalid attempts to log in with the Sample User Login, *all* users will be locked-out. If you receive an error message and are unable to log in with the Sample User Login, reset it as follows:

- Select "Forgot your username or your password?" on the welcome page of myuhc.com
- Select the choice "username and password" and enter in the following information:

First Name: BRITA
 Last Name: WATER
 DOB: 1969-07-14
 Member #: 00019741977
 Group #: 1800727
 Security Answer: WATER

When requested, leave the login as **userid 7** and set the password to **prod1test**.

If you have any problems logging in or resetting the login consult the [myuhc.com Q&A Database](#) to ensure you have the most up-to-date instructions and login information. During business hours you can contact Tiffany Orwan at 952-936-7128.

Key Features of the Sample User Login

- An unlimited number of concurrent users at any time that myuhc.com is available. No need to worry about coordinating access to the site. This login is intended for customers and brokers, not consumers.
- Fictitious information is used to display names, member and group numbers, date of birth, etc.
- Functionality available with the Sample User Login (see grid, page 2) is updated with every myuhc.com release, and new functionality is added as appropriate.
- Available administrative functionality is non-active and does not impact backend systems. For instance, you will not be allowed to *actually* send an ID card, generate a site enhancement email, change coordination of benefits information, manage direct deposit, etc.
- The grid on page 2 displays the functionality currently available with the Sample User Login.

How to Best Use the Sample User Login and Other Demos

- **Sample User Login** – This option is useful for providing 'live' demonstrations of myuhc.com when full access to the site through personal health coverage is unavailable or not desirable. The Sample User Login enables a robust demonstration of myuhc.com's health content and health decision-making tools, however, provides limited or no access to administrative functions such as claims, benefits, FSA, PBA, etc.
- **Interactive Demo** – This option offers the ability to demonstrate key elements of myuhc.com without requiring access to the Internet. The interactive demo allows you to self-navigate through about 200

static pages of site functionality that show limited depth for each site feature. It is useful for conducting brief, customized demos of myuhc.com and is available on CD or in an electronic, downloadable format.

- **Self-Running Demo** – This option provides a 5-minute overview of myuhc.com in a self-running format that includes a voice-over description of key features. The self-running demo does not require Internet access and is useful for showing during open enrollment, health fairs and other similar forums. It is available in a CD format, which includes the ability to show the demo as a continuous loop.

Sample User Login Functionality

myuhc.com Functionality	Available with the Sample User Login?		Comments
	Yes	No	
Home Page			
Health & Wellness, Personal Messages, Site Feature articles	√		<ul style="list-style-type: none"> ▪ Includes personalized health articles
My Plan Summary – Eligibility Information	√		<ul style="list-style-type: none"> ▪ Available for Brita Water (subscriber) and dependents: Great Bear Water, Clear Water, Poland Spring Water ▪ Eligibility is for Select Plus POS product
My Plan Summary – Copay Summary and Deductible/Out-of-Pocket		√	
Medical Claims		√	
Site Search, Links to Privacy/Legal/Company Information	√		
Site Map, Contact Us	√		<ul style="list-style-type: none"> ▪ Limited to only that functionality available with the Sample User Login
Live Nurse Chat		√	
Upper Main Menu Items			
Claims Center		√	<ul style="list-style-type: none"> ▪ May view claims search navigation, however, no claims output is available. ▪ Shows downloadable claims form
Health Topics and Tools	√		<ul style="list-style-type: none"> ▪ Displays full-range of HT&T, including: Healthwise and Best Treatments health content, Treatment Cost Estimator, Hospital Comparison Tool, and more!
Physicians and Facilities	√		<ul style="list-style-type: none"> ▪ Does not include the ability to locate ancillary services or shared savings providers
Manage My Account	√		<ul style="list-style-type: none"> ▪ Does not include: Manage EOB, FSA, or PBA
Prescriptions / Pharmacy Online		√	
Flexible Spending Account		√	
Personal Benefit Account		√	
My Coverage and Costs		√	